

SUMMARY REPORT AND PICTORIAL OF THE 29TH EDITION OF CONSUMER TOWNHALL MEETING (CTM) IN AFIKPO, EBONYI STATE

The 29th Edition of Consumer Town Hall Meetings was held on Thursday 27th July, 2017 by 11:35am at Ebonyi Hotels Limited, No 12 Amasiri Road, Afikpo Ebonyi State with the theme: **“Information and Education as a Catalyst for Consumer Protection”**.

In line with the theme, the event featured presentations, interactive session and massive campaigns on the following:

- Consumers were enlightened on the consequences of buying pre-registered SIM Card and advised to desist from it
- Consumer were educated and assured that there is no health hazard associated with Masts and Towers installation.
- The process of opting in/out of DND service using the 2442 Short Code was carefully explained.
- Information on the use of 622 NCC Toll Free Line to complaint on telecom service was stressed.
- Benefits of Mobile Number Portability was also emphasized.

In attendance were Five Hundred and Five (505) participants among whom were His Royal Highness Traditional Ruler of Oshaisu who is also the Chancellor Federal University Guzo - Ezeogo Ewah Elechi, Vice Chairman Representing Afikpo North Local Government Area-Princess Patricia Soila, Representative of Consumer Advocacy Group, Service Providers, National Youth Service Corps and a special appearance of Helen Paul (The face of the Telecom Consumer).

The event ended at 2:51pm.

PICTURES OF THE 29TH EDITION OF CONSUMER TOWNHALL MEETING (CTM) IN AFIKPO, EBONYI STATE



L-R: Helen Paul (The Face of Telecom Consumer); His Royal Highness, Ewa Elechi, Chancellor Federal University Guzo; Deputy Director, Consumer Affairs Bureau; Alh. Ismail Adedigba; Deputy Director, Consumer Affairs Bureau; Ephraim Nwokonnya delivering the welcome address at 29th edition of Consumer Town hall Meeting (CTM) in Afikpo, Ebonyi on 27th July 2017



Dignitaries on the high table at 29th edition of Consumer Town hall Meeting (CTM) in Afikpo, Ebonyi on 27th July 2017



Some Service Providers at the 29th edition of Consumer Town hall Meeting (CTM) in Afikpo, Ebonyi on 27th July 2017



Cross section of participants at the 29th edition of Consumer Town hall Meeting (CTM) in Afikpo, Ebonyi on 27th July 2017



Cross section of participants at the 29th edition of Consumer Town hall Meeting (CTM) in Afikpo, Ebonyi on 27th July 2017



Cross section of participants at the 29th edition of Consumer Town hall Meeting (CTM) in Afikpo, Ebonyi on 27th July 2017



Helen Paul (The face of Consumer) in action at the 29th edition of Consumer Town hall Meeting (CTM) in Afikpo, Ebonyi on 27th July 2017.

Report Compiled by:
Ada Tete
Consumer Affairs Bureau
Nigerian Communications Commission (NCC)