

## **SUMMARY REPORT AND PICTORIAL OF THE 87<sup>TH</sup> EDITION OF CONSUMER OUTREACH PROGRAMME (COP) IN PORT HARCOURT, RIVERS STATE**

The 87<sup>th</sup> Edition of Consumer Outreach Programme (COP) held on Thursday 10<sup>th</sup> August, 2017 in Port Harcourt, Rivers State with the theme: **“Information and Education as a Catalyst for Consumer Protection”**.

The programme which was chaired by Alh. Ismail Adedigba, Deputy Director, Consumer Affairs Bureau had in attendance Three Hundred and Four (304) participants among whom were representatives of Service Providers, Consumer Advocacy Groups, members of staff of Nigerian Communications Commission (NCC) and our esteem Consumers.

Climax of the event was a special appearance of Helen Paul (The face of the Telecom Consumer) who campaigned on the use of 2442 DND short code and 622 NCC Toll Free Line with the aim to enable Consumer make informed choices on products, service and improve quality of service in the industry.

## **PICTURES THE 87<sup>TH</sup> EDITION OF CONSUMER OUTREACH PROGRAMME (COP) IN PORT HARCOURT, RIVERS**



L-R: Reuben Muoka, Head, Public Relations, NCC; Helen Obi, Head of Zonal Operations,; Austin Nwalunne, Director Spectrum Administration; Ismail Adedigba, Deputy Director, Consumer Affairs Bureau; Helen Paul, the face of Telecom Consumer and Ayoola Oke, representative of Consumer Advocacy Groups at 87<sup>th</sup> Edition of Consumer Outreach Programme (COP) in Port Harcourt, Rivers State



Some Service Providers at the 87<sup>th</sup> Edition of Consumer Outreach Programme (COP) in Port Harcourt, Rivers State



Cross section of participant



Cross section of participant



Cross section of participant



Cross section of participant



Helen Paul (The Face of Telecom Consumer) in action.