

**FREQUENTLY ASKED QUESTIONS ON LICENSING
ISSUES**

S/N	QUESTIONS	ANSWERS
1.	What is a License?	A license is legal document that grants you the authority to engage in a telecom business or to provide a telecom Service.
2.	What are the categories of licenses you offer?	<p>There are two categories of licenses namely: class license and individual license.</p> <p>A Class license is a type of general authorization. The terms and conditions/obligations are common to all the holders. Requires only registration with the Commission for applicants to commence operation.</p> <p>Individual license is a type of authorization whose terms, conditions and obligations; scope and limitations are specific service provision.</p>
3.	What is a Unified License?	A Unified License is an authorization that allows the licensee to provide a basket of services under a single license. For example, under a Unified License, the licensee may be allowed to provide Mobile and Fixed telephony services, National Long Distance, Gateway services under one license.
4.	What are the requirement for obtaining a license	<p>The requirement for Class license are listed below:</p> <ul style="list-style-type: none"> • Applicants are required to apply via the ULR link: nlp.ncc.gov.ng/ncc.

		<p>All relevant documents are uploaded in PDF format:</p> <ul style="list-style-type: none"> • <i>Certificate of Incorporation,</i> • <i>Tax Clearance Certificate.</i> • <i>Certified True Copy (CTC) of Articles & Memorandum of Association.</i> • <i>Two 2 Passport photographs of authorized representative.</i> • <i>Certified true copy of form CO7</i> • <i>Certificate of qualified technical staff (Applicable to all Class Licensees)</i> • <i>Brief on the proposed service</i> • <i>Passport photographs of Directors/Sole Proprietor of the company</i> <p>For Individual license, the requirements are:</p> <ul style="list-style-type: none"> • Applicants are required to apply via the ULR link: nlp.ncc.gov.ng/ncc. <p>All relevant documents are uploaded in PDF format:</p> <ul style="list-style-type: none"> - <i>Certificate of Incorporation</i> - <i>Tax Clearance Certificate.</i> - <i>Certified True Copy (CTC) of Articles & Memorandum of Association.</i> - <i>Feasibility report of proposed service.</i>
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		by the CBN for Mobile Money Services or Lottery Commission for lottery services.
5.	How much does it cost to obtain a license?	The license fees payable varies according to the services. Please visit the Commission's website: www.ncc.gov.ng or contact the Commission for the fee structure.
6.	How long does it take to obtain a license?	<ul style="list-style-type: none"> • According to the provision of the Nigerian Communication Act 2003, an applicant must receive a response with respect to license application within 90 days of the submission of the application. However for Class Licence, once your application is complete, you get your offer letter immediately. • For individual licence, depending on the service and completeness of required information and availability of resources such as spectrum, the conclusion of the process takes 90 days
7.	Do I need authorization from NCC to run a cybercafé?	You require a Class license to run a cybercafé
8.	How can we obtain the list of existing licensees in a particular category?	Please visit our web site: www.ncc.gov.ng
9	What is Value Added or Content Service?	(1) Value Added telecommunication services are non-core telecommunication services which are beyond standard voice calls. These

		<p>services include Internet, Call Directory Service, Voice Mail and Prepaid Calling Card service. The service providers do not require owning their own networks to provide the service and may ride on existing networks.</p> <p>(2) Content Service are Premium Charged services which are supplied either in-house by the mobile network themselves or by a third-party (Content Provider). These services include MMS, Ring Tones, Weather Reports, Flight information schedule, sports, entertainment et cetera.</p>
10.	Some people are operating telecom services without licence. What is NCC doing to ensure that licensed operators recoup their investments?	The Commission has a surveillance programme aimed at identifying illegal operators and appropriate sanctions/enforcement action against any defaulter who fails to regularize operations. The Commission would be pleased to receive information from the public on suspected illegal operators.
18	Is there any guideline on VoIP Services?	The Commission does not license VoIP services but regards it as technology. Please see the Legal and Regulatory links of the NCC website.
19	What is NCC policy on WIMAX Services?	NCC does not regulate technology; however an interested operator must have an operating license and the required frequency to be able to provide the service.

23.	Can we have the addresses to your Zonal Offices?	<p>Lagos Zonal Office: 9A, Bankole Oki Road Adjacent Ikoyi Club Off 1st Avenue, Ikoyi Lagos Tel. 01-2690568, 01-2690603, 2690712 Fax 01-2690583, 2690531 E-mail kuzoekwe@ncc.gov.ng</p> <p>Port Harcourt Zonal Office: 23A, Igbodo Street, Old GRA Behind 1st Bank Port Harcourt, Rivers State Tel. 084-239942, 084-235715 Fax 084 -235715 E-mail chiugwu@ncc.gov.ng</p> <p>Kano Zonal Office: 1, Sokoto Road Kano Tel. 064-947822, 064-319999 Fax 064-328855 E-mail aamshi@ncc.gov.ng</p> <p>Enugu Zonal Office: 7, Egerton Street GRA, Behind Police Headquarters Adjacent High Court Enugu</p>
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24.	Can we visit any of your Zonal Offices to process and obtain a license?	The Zonal Offices are set up to assist in processing licenses for applicants' resident in their locations or contiguous states.
25.	Can I process my application directly with the Commission without a third party?	You can process your licence directly with the Commission. It is advisable and will not cost you anything more than the required licence fee. NCC has not appointed any agent for the purpose of obtaining a license.
26.	What is the minimum share capital required by a Company applying for a licence?	NCC has not set any minimum share capital. However, the Commission is particular about the financial capability of an applicant to deploy service in the license category chosen.
27.	Can a foreign Company apply for a license?	All Companies applying for a license must be registered in Nigeria by the Corporate Affairs Commission (C.A.C)
28.	Does NCC grant License for establishment of an FM Radio Station?	The Nigerian Broadcasting Commission is the Government Agency responsible for the granting of license for the establishment of an FM Radio Station

Compiled by:
Licensing and Authorization Department
Nigerian Communications Commission (NCC)